

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: David J. Lineman  
Application No.: 10/696,098  
Filed: October 29, 2003

Examiner: Adam S. Weintrop  
Group Art Unit: 2145  
Confirmation No. 6619

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR MULTI-  
PROTOCOL SELF-SERVICE APPLICATION ACCESS

Date: November 30, 2007

Mail Stop Amendment  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

**SUPPLEMENTAL AMENDMENT**

Sir:

In response to the Notice of Non-Compliant Amendment ("the Notice") dated November 27, 2007, Applicant provides the present Amendment to supplement the Amendment filed September 13, 2007. Pursuant to the instructions in the Notice, only the entire corrected claim amendment section of the non-compliant amendment document is provided below.

If any extension of time for the accompanying response or submission is required, Applicant requests that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to Deposit Account No. 50-0220.

**Amendments to the claims** are reflected in the listing of the claims, which begins on page 2 of this paper.

**Remarks** begin on page 8 of this paper.